



Education

EDConnect

1300 32 32 32

There is now ONE central phone number to get help with:

- **IT Service Desk**
(eg: password resets, account creation, faults)
- **Business Services**
(eg: PCards, credit cards, travel)
- **SAP Finance**
- **SALM**
(technical and functional support, including student finance queries)

Call **EDConnect** on **1300 32 32 32**

For help with OASIS finance continue to call Schools Finance on **131 072**

What help is available through EDConnect?

IT support	Business Services support	SAP Finance support	SALM support
<ul style="list-style-type: none"> ▪ General enquiries ▪ Account creation ▪ Password reset ▪ IT faults, troubleshooting and support ▪ Telephony, videoconferencing and networks ▪ Software and hardware requests ▪ Application technical support: eg SALM, OASIS and ERN 	<ul style="list-style-type: none"> ▪ General enquiries ▪ Fleet and pool cars ▪ TRIM Records management ▪ Mobile phones ▪ Insurance, risk and claims ▪ Purchasing cards (PCards) ▪ Mail ▪ Travel on official business 	<ul style="list-style-type: none"> ▪ General enquiries ▪ Purchasing and payments ▪ Accounts receivable ▪ SAP support and access ▪ Travel and expense claims ▪ Banking ▪ Taxation 	<ul style="list-style-type: none"> ▪ General enquiries ▪ SALM technical support ▪ SALM 'how to' functional support ▪ Student finance

For other support areas outside EDConnect

Schools Finance
Call 131 072

Asset Management
Various numbers, see under A on the intranet A-Z.

Employee Performance and Conduct
Call 9266 8070

Human Resources
Various numbers, see under H on the intranet A-Z.

Industrial Relations
Call 9561 8780

Legal Services
Call 9561 8538

Procurement (DEBuy)
Call 1300 338 289

School Safety and Response Unit
Call 1300 363 778

School Security Unit
Call 1300 880 021

Work Health and Safety
Call 1800 811 523